

## 1. What Smart Season Pass can I buy?

There are two kinds of Smart Season Passes available:

• In Slovakia, the **Jasná and Vysoké Tatry Smart Season Pass** can be purchased on [www.gopass.sk](http://www.gopass.sk) (<https://www.gopass.sk/homepage/jasna-smart-season-pass>). The pass is valid in Slovak ski resorts operated by the TMR, a. s. company (Jasná and Vysoké Tatry).

**The Premium Season Pass** (<https://www.gopass.sk/homepage/jasna-smart-season-pass-global>) is valid in Slovak ski resorts operated by the TMR, a. s. company (Jasná and Vysoké Tatry), in Špindlerův Mlýn (CZE), in Szczyrk (PL) and in Austrian resorts Mölltaler Gletscher and Ankogel.

• In the Czech Republic, the **Špindlerův Mlýn Smart Season Pass** (CZE) can be purchased on [www.gopass.cz](http://www.gopass.cz) (<https://www.gopass.cz/homepage/spindleruv-mlyn-smart-season-pass>). The pass is valid in the ski resort Špindlerův Mlýn (CZE).

**The Premium Season Pass** (<https://www.gopass.cz/homepage/spindleruv-mlyn-smart-season-pass-global>) is valid in Slovak ski resorts operated by the TMR, a. s. company (Jasná and Vysoké Tatry), in Špindlerův Mlýn (CZE), in Szczyrk (PL) and in Austrian resort Mölltaler Gletscher and Ankogel.

• In Poland, the **Szczyrk Smart Season Pass** can be purchased on [www.gopass.pl](http://www.gopass.pl) (<https://www.gopass.pl/homepage/szczyrk-smart-season-pass>). The pass is valid in the ski resorts Szczyrkowski Ośrodek Narciarski, Centralny Ośrodek Sportu – Ośrodek Przygotowań Olimpijskich w Szczyrku and BSA=Beskid Sport Arena ośrodek narciarski w Szczyrku.

**The Premium Season Pass** (<https://www.gopass.pl/homepage/szczyrk-smart-season-pass-global>) is valid in Slovak ski resorts operated by the TMR, a. s. company (Jasná and Vysoké Tatry), in Špindlerův Mlýn (CZE), in Szczyrk (PL) and in Austrian resorts Mölltaler Gletscher and Ankogel.

• In Austria, the **Premium Season Pass** is available on <https://www.gopass.travel/>. The pass is valid in Austrian ski resorts Mölltaler Gletscher and Ankogel, in Slovak ski resorts operated by the TMR, a. s. company (Jasná and Vysoké Tatry), in Špindlerův Mlýn (CZE) and in Szczyrk (PL).

## 2. How much do the Smart Season Passes cost?

The price of each Season Pass depends on whether their holders want to ski only in resorts in one country (SVK, CZE, PL) or they prefer skiing in 4 countries and want to enjoy various attractive bonuses included in the PREMIUM version.

• **The Jasná and Vysoké Tatry Smart Season Pass** costs EUR 299 in the advance sale until the end of September, and EUR 349 after that.

• **The PREMIUM Season Pass** costs EUR 399 in the advance sale until the end of September, and EUR 449 after that.

• **The Špindlerův Mlýn Smart Season Pass** (CZE) costs CZK 7690 in the advance sale until the end of September, and CZK 8990 after that.

• **The Špindlerův Mlýn Smart Season Pass** (CZE) costs PLN 899 in the advance sale until the end of September, and PLN 999 after that.

## 3. Are Smart Season Pass prices the same for all age groups?

The prices of Smart Season Passes for individual age groups are different and defined in the price list and the General Terms and Conditions. Prices of individual reduced-rate Season Passes are published on the websites of individual ski resorts.

## 4. How many days are crossed out of the season for the Smart Season Passes?

**Jasná and Vysoké Tatry Smart Season Pass:** There are 4 days crossed out of the season in the resorts Jasná and Vysoké Tatry between Christmas and the New Year (27. 12.–30. 12.). Two more days are crossed out in Jasná - 6. 3.–7. 3. 2021 when World Cup Jasná takes place there.

**Local Smart Season Passes** (Szczyrk, Špindlerův Mlýn): have 4 days crossed out of the season: 27. 12.–30. 12. 2020.

## 5. Why are days crossed out of the season for the local Season Pass in Szczyrk?

In order to offer you the best price and top conditions on ski pistes at the same time, there are four days crossed out of the season for local **Smart Season Passes** – from 27. to 30. December 2020. This applies to local **Smart Season Passes** in all countries (SVK, CZE, PL). There is also another option – the **PREMIUM Season Pass**, which offers unlimited skiing in Szczyrk (PL) including night skiing and also skiing in the following resorts: Jasná\*(SVK), Vysoké Tatry (SVK), Špindlerův Mlýn (CZE), Mölltaler Gletscher (AT) and Ankogel (AT). **The PREMIUM Season Pass** also includes various extra benefits and discounts. For more information, please read the answer to the question:

\*is not valid during WORLD CUP JASNÁ 6.–7. 3. 2021

Two days are crossed out of the season for the **PREMIUM Season Pass** in the Jasná resort on 6.–7. 3. 2021, when World Cup Jasná takes place there. **The PREMIUM Season Pass** is not valid in the resort on those days.

## 6. Do Smart Season Passes offer more than just skiing?

Every holder of a **Jasná & Vysoké Tatry Smart Season Pass** can ski at the best price in 4 Slovak ski resorts on 74 km of ski pistes without any other bonuses. Local Smart Season Passes

(Szczyrk - PL, Špindlerův Mlýn - CZE) offer only skiing in resorts in individual countries all season long – no night skiing.

The **PREMIUM Season Pass** offers skiing in 8 resorts in 4 countries on 183 km of ski pistes plus the following bonuses: 15% off in restaurants on ski pistes, 15% off in Motion Shops, 1x small ski services FOR FREE in the 2020/2021 season and night skiing in the resorts Jasná, Szczyrkowski Ośrodek Narciarski (only in SON) and in Špindlerův Mlýn.

## 7. Can a FAST PASS be purchased extra by Smart Season Pass holders?

The FAST PASS, which enables skiing without queuing, can be purchased for the Jasná & Vysoké Tatry resort (SVK) and the SZCZYRK resort (PL) – it is not valid in the COS and BSA resorts. At the moment, the product is available in the form of surcharges:

- to the **Jasná and Vysoké Tatry Smart Season Pass**, to the Szczyrk Smart Season Pass
- to the advance payment of the **Smart Season Pass SK** or the **Smart Season Pass PL**, or the **Smart Season Pass PREMIUM**.

The surcharge amount can differ depending on the month when you make the payment. The best price is guaranteed with early payment:

Surcharge to the **Jasná and Vysoké Tatry Smart Season Pass** + FAST PASS - EUR 299 (September + October)

Surcharge to the **PREMIUM Smart Season Pass SK** + FAST PASS - EUR 299 (September + October)

Surcharge to the prepayment of the **Smart Season Pass SK** + FAST PASS - EUR 499 (September), EUR 549 (October)

Surcharge to the **Szczyrk Smart Season Pass** + FAST PASS - PLN 1200 (September + October)

Surcharge to the prepayment of the **Smart Season Pass PL** + FAST PASS - PLN 1800 (September), PLN 1900 (October)

Surcharge to the **PREMIUM Smart Season Pass PL** + FAST PASS - PLN 1200 (September + October)

Warning – if any client decides to pay a Fast Pass surcharge to their **LOCAL Smart Season Pass** (VT+Jasná, Szczyrk), i.e. LOCAL + FAST PASS, the season pass cannot be upgraded to a **PREMIUM Smart Season Pass** or a **PREMIUM Smart Season Pass** + FAST PASS. That's why we recommend thinking the purchase over carefully.

Every FAST PASS can be used during the validity period of the Smart Season Pass as follows:

**Jasná and Vysoké Tatry Smart Season Pass** + Fast Pass: during the validity period of the **Jasná and Vysoké Tatry Smart Season Pass**, in the Jasná resort at cableways: „A1“ Priehyba – Chopok (north), „A2“ Kosodrevina – Chopok (south), „A3“ Grand – Brhliská (north), „A5“ Krupová – Kosodrevina (south), „B3“ Biela púť – Jasná (north), „B8“ Lúčky – Vyhliadka (north); in the Tatranská Lomnica resort at cableways: „B“ Štart – Skalnaté pleso, „F“ Tatranská Lomnica – Štart, „I“ Tatranská Lomnica – Buková Hora, „D“ Štart – Čučoriedky, „C“ Skalnaté pleso – Lomnické sedlo; in the Štrbské Pleso resort at cableways: „A“ Solisko Expres, „C“ Furkota, „D“ Mostíky).

**Premium Smart Season Pass** + Fast Pass: during the validity period of the **Premium Smart Season Pass**, in the Jasná resort at cableways: „A1“ Priehyba – Chopok (north), „A2“ Kosodrevina – Chopok (south), „A3“ Grand – Brhliská (north), „A5“ Krupová – Kosodrevina (south), „B3“ Biela púť – Jasná (north), „B8“ Lúčky – Vyhliadka (north); in the Tatranská Lomnica resort at cableways: „B“ Štart – Skalnaté pleso, „F“ Tatranská Lomnica – Štart, „I“ Tatranská Lomnica – Buková Hora, „D“ Štart – Čučoriedky, „C“ Skalnaté pleso – Lomnické sedlo; in the Štrbské Pleso resort at cableways: „A“ Solisko Expres, „C“ Furkota, „D“ Mostíky; in the Szczyrkowski Ośrodek Narciarski resort at cableways: „A1“ Gondola, „B1“ Kanapa, „B2“ Kanapa, „B5“ Kanapa).

**Szczyrk Smart Season Pass** + Fast Pass: during the validity period of the **Smart Season Pass** in the Szczyrkowski Ośrodek Narciarski resort at cableways: „A1“ Gondola, „B1“ Kanapa, „B2“ Kanapa, „B5“ Kanapa) - the Fast Pass cannot be used in the resorts COS and BSA.

THERE ARE NO FAST PASS DISCOUNTS OFFERED DUE TO AGE, HANDICAP OR ANY OTHER REASON.

## 8. What if I buy a local Smart Season Pass (Jasná & Vysoké Tatry or Szczyrk or Špindlerův Mlýn) and want to ski in Austrian resorts Mölltaler Gletscher and Ankogel – is there a surcharge option for these Austrian resorts?

No, there is no such option at the moment, unfortunately. Clients have to decide before buying and either choose a local Smart Season Pass to ski in resorts of one country or a **PREMIUM Season Pass** at an unbeatable price, i.e. skiing in Austrian resorts plus in TMR resorts in Poland and the Czech Republic, as well as various other bonuses and discounts.

## 9. Where can the Smart Season Pass at EUR 299 be used?

This **Smart Season Pass** is valid only in Slovakia in the resorts: Jasná, Tatranská Lomnica, Starý Smokovec and Štrbské Pleso. In order to offer you such great prices, we had to cross out 4 +2 days of the season, unfortunately. The **Smart Season Pass** cannot be used on those days. For more information about days crossed out of the season, please read the answer to the question: How many days are crossed out of the season for the Season Passes?

## 10. What is the situation like with skiing in Austrian resorts? When can one ski there?

The Austrian Mölltaler Gletscher resort is available for skiing for 10 months per year. Smart Season Pass holders who had bought **PREMIUM Smart Season Passes** could ski in the resort until 16<sup>th</sup> August. Once the snow conditions are good again, the resort will be opened. We suppose this should happen in mid September. However, it will depend on the weather and the overall situation. The Ankogel resort is opened only during the 2020/2021 winter season depending on weather and snow conditions.

## 11. Will skiing be safe in the view of the present-day coronavirus situation?

Ski resorts can be opened only once approved by national authorities that guarantee the stability of the situation and safety of skiers. We have been following the recommendations and regulations of individual bodies, have adopted all necessary preventative measures and will continue with them if needed. But we hope that the situation will get better as soon as possible also thanks to these measures and mountain resorts will come to life again.

## 12. What if I buy a Season Pass and cannot use it due to an injury/illness?

In such case, based on the General Terms and Conditions, a medical report has to be delivered within 10 working days after being issued to prove the Season Pass cannot be used. Based on the report, the Season Pass can be transferred to another holder of the same age group. There are no surcharges for individual age groups available.

## 13. What if I buy a Season Pass and the season does not begin? What if the season begins later due to COVID-19 and we cannot ski all winter long?

Nobody wishes this to happen. We really hope all adopted measures will help solve the situation with the COVID-19 illness, and popular tourist and ski resorts will come back to life again. But should mountain and ski resorts stay closed for preventative reasons during the 2020/21 winter season or be opened only for a part of the season anyway, our clients will be compensated.

## 14. Will the Smart Season Passes be sold also later during the year?

The passes will be sold also later but not at such great prices anymore.

## 15. What are my options if I have bought my Smart Season Pass on hire purchase?

**Smart Season Passes** on hire purchase were sold until 31<sup>st</sup> August. If you made your prepayment in the amount of EUR 99, you can pay the remainder either in September or in October. When doing so, you can decide for the **Jasná and Vysoké Tatry Smart Season Pass** or the **Premium Smart Season Pass**.

The remainder of the **Jasná and Vysoké Tatry Smart Season Pass** costs EUR 200 (adults) from 1. 9. 2020 to 30. 9. 2020, and EUR 250 from 1. 10. 2020 to 31. 10. 2020. The remainder of the **PREMIUM Smart Season Pass** costs EUR 300 from 1. 9. 2020 to 30. 9. 2020, and EUR 350 from 1. 10. 2020 to 31. 10. 2020.

## 16. What benefits could I have enjoyed if I had bought my Smart Season Pass on hire purchase?

In addition to the option to split the payment in two parts and after prepaying EUR 99 for your **Smart Season Pass**, you could get: 1x cableway ticket to Jasná (Chopok package), 1x return cableway ticket to Solisko and 1x cableway ticket to Tatranská Lomnica – Lomnické sedlo.

## 17. If I have prepaid the first part of the price of my Smart Season Pass for 2020/21, can I go skiing to the Mölltaler Gletscher resort now?

No. Skiing at Mölltaler Gletscher in Austria is available only for holders of **PREMIUM Smart Season Passes**, which are sold at a great price of EUR 399 only until the end of September. They will be available also after that but at a higher price.

## 18. Where can I find all details regarding the Smart Season Passes?

<https://www.gopass.travel/SK/what-is-gopass/general-terms-html>